



HUTTON VALE FARM

EDEN VALLEY • BAROSSA



Our Terms

JHA accommodation: Exclusive use of a standalone building. Two King double bedrooms with en-suite bathrooms. One bedroom can be split to two x king single beds, prior notice on booking required. Breakfast provisions included. Rates are for one or two adults sharing a king bed. If two adults use a bedroom each then the two-bedroom rate applies. JHA is a non-smoking property.

Hutch Hilton accommodation: Exclusive use of standalone building. Four queen bedrooms small en-suite for each. Rate is for the building and use of one to four bedrooms. No food included. Non-smoking in bedrooms.

Family policy: Hutton Vale Farm is a working farm and children must have supervision at all times by parents or guardians making the booking.

Hutch Hilton accommodation is family friendly with prior notice of number of children required. The JHA Stone Cellar is not generally suitable for preschool age children, you are welcome to enquire directly if looking for an exception to this rule. enquiries@huttonvale.com.

Check in: available from 14:00 hours, earlier check in on request.
Check out: no later than 11:00 hours

Air charters and weight restrictions: There will be a luggage weight restriction and specific instructions, which must be adhered to, depending on the type of aircraft booked. Each passenger will be required to provide information including their personal weight.

Deposit and Payments for direct bookings: On confirmation of your booking, a 20% deposit is required. Full payment must be made 30 days prior to your arrival. For bookings made within 30 days of your arrival, full payment required within 48 hours of booking. The booking system on our website will automatically work within these parameters allowing you to make instant bookings confidently.

Cancellation: Rooms are part of standalone buildings with exclusive use by the one booking. Any cancellation will result in all rooms empty in that building. As a small operation our business depends on maximum occupancy. For cancellations the following penalties apply.

Outside 30 days monies will be refunded less \$50 admin fee and any credit card charges.

With-in 30 days prior to arrival: no refund under normal conditions.

COVID-19 has made for exceptional circumstances; we are working with the new normal:

If you are unable to travel due to border lockdown or other COVID travel restrictions please contact us immediately. In the first instance we will endeavour to re book those dates with another customer, (allow 5 days) if that is achieved, we will issue a full refund less \$50 handling fee. In the case we cannot re-book it, we will issue a credit for you to come and stay at another time. No refunds will be given in the event of non-arrival, or any unused services.

We recommend guests protect themselves with travel insurance. Cancellations must be made in writing (email).

Force Majeure: (without restriction) Any event which Hutton Vale Farm could not, even with due care, foresee or avoid, such as but not limited to, adverse weather conditions, fire and all similar events beyond our control. In the case of Force Majeure, we will not accept liability and reserve the right to cancel.